



Agenda

April 19 – 21, 2021 | University of Toronto | Hopin Platform
<https://herug2021.com/>

Day 1

8:15 – 8:30 am	Opening Address			
8:30 – 9:00 am	Opening Keynote: <i>SAP Higher Education & Solutions Strategy</i> , Malcolm Woodfield			
Sessions 9:05 – 9:35 am	SAP Travel and Expense – Concur	Project and Funding Process with top xRM	Electronic Check(mark), Initials or Signature? Which Will Provide the Required Evidence in Digital Processes?	Boost Student Satisfaction and Staff Engagement with RPA
9:35 – 9:45 am	<i>Break</i>			
Sessions 9:45 – 10:15 am	#DiversityMatters: Advancing Diversity & Inclusion in Your IT Organization	Ready for Take-Off – Air University's Student Information System Journey	The University of Toronto's Migration Journey to S/4HANA	
10:20 – 11:00 am	Keynote: <i>2021 Global Human Capital Trends – The Shift from Survive to Thrive</i> , Jodi Baker Calamai			
11:00 – 11:30 am	Free Time: Meet with vendors and attendees; daily draws; Mystery Network Mixer.			



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Day 2

8:15 – 8:20 am	Doors Open for Day 2			
8:20 – 8:50 am	Keynote: <i>The Future of Organizations and Work, and Impact on Technology</i> , Steve Hunt			
Sessions 8:55 – 9:25 am	What Happened in the Past 5 Years: From Project Goals to Everyday Reality	Using Chatbots and RPA for Even More Automation at Utrecht University	Taking Full Control of the Financial Follow-up on Research Projects @ Universities of Ghent and Tilburg	The University of Toronto's Journey to the Cloud
9:25 – 9:35 am	<i>Break</i>			
Sessions 9:35 – 10:05 am	SAP SuccessFactors for Public Services – Recent Innovations & Roadmap	Penn State University's New Budget Era with SAP Budget and Planning	Agile Approach to Implement a State of the Art Online Registration and Processing Tool	
10:10 – 11:00 am	Panel Discussion: <i>The Future of Education and Emerging Technologies</i> Laura Gogia, Malcolm Woodfield and José Escamilla			
11:00 – 11:30 am	Free Time: Meet with vendors and attendees; daily draws; Mystery Network Mixer.			



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Day 3

8:15 – 8:20 am	Doors Open for Day 3		
8:20 – 8:50 am	Keynote: <i>Maximizing Analytics Capabilities within Higher Education</i> , Ron Yanosky		
Sessions 8:55 – 9:25 am	Automated Onboarding-SAP Integration at Weill Cornell Medicine	Capture Project Data with “Budget Envelope Request Form” Application	Jump to the Public Cloud with S/4HANA
9:25 – 9:35 am	<i>Break</i>		
Sessions 9:35 – 10:05 am	Recommendation Engines For Student Advising	MSU Ventures into Using New Fiori UI in Place of FPM for HCM P&F	Johns Hopkins Usage of Fiori to Delight Users in the Entry of Non-PO Invoices
10:10 – 10:45 am	Conference Close: <i>Turning University Operations Into Value: A Strategic Look At Augmented Analytics Insights</i> , Iver van de Zand		
10:45 – 11:00 am	Closing remarks, community announcements, interest from the community in HERUG 2022, Daily draws, final draw for the Virtual Visitor Centre, final draw for the Sponsor Expo.		